#### Contract|अनुबंध



Contract No|अनुबंध क्रमांक: GEMC-511687797794437 Contract Generated Date|अनुबंध तिथि : 09-Mar-2023 Bid/RA/PBP No.|बोली/आरए/पीबीपी संख्या: <u>GEM/2023/B/2994788</u>

Organisation Details|संगठन विवरण

Type।प्ररूप:

State Government

Ministry मित्रालय:

Department|विभाग:

Organisation Name|संगठन का नाम :

Office Zone | कार्यालय क्षेत्र:

Home Department Odisha

Odisha Police

DIG of Police Western Range Rourkela

Buyer Details | खरीदार विवरण

Designation|पद:

Rabindra Kumar Pradhan

Contact No. | संपर्क नंबर :

0661-2640340-Email ID|ईमेल आईडी :

GSTIN|जीएसटीआईएन:

buyer8.op.or@gembuyer.in

Address | पता :

Sector-4, Rourkela,

SUNDERGARH, ODISHA-769002, India

Financial Approval Detail | वित्तीय स्वीकृति विवरण

IFD Concurrence। आईएफडी सहमति :

Designation of Administrative Approval

प्रशासनिक अनुमोदन का पदनाम:

Designation of Financial Approval

वित्तीय अनुमोदन का पदनाम :

DIG of Police,WR,Rourkela

DIG of Police,WR,Rourkela

Paying Authority Details | भुगतान प्राधिकरण विवरण PAO

Payment Mode|भुगतान का Offline

Designation | पद :

तरीका:

Gulbadan Kishan

Email ID | ईरोल आईडी :

con5.op.or@gembuyer.in

GSTIN|जीएसटीआईएन :

Sector-4, Rourkela,

Address|पताः

Sundergarh, ODISHA-769002. India

Consignee Details | परेषिती विवरण

S.No Consignee Name & Address | परेषिती नाम & पता क्र.सं.

> Contact|संपर्क : 0661-2640340-Email ID|ईमेल आईडी : buyer8.op.or@gembuyer.in

GSTIN|जीएसटीआईएन : -

Address | पता : Sector-4, Rourkela, SUNDERGARH, ODISHA-769002, India Service Description | सेवा विवरण

Cleaning, Sanitation and Disinfection Service - Outcome Based - Office/Commercial/Institutions/Residential; General Cleaning (Sweeping, Mopping, dusting); Indoor

Service Provider Details | सेवा प्रदाता विवरण

GeM Seller ID|जेम विक्रेता आईडी :

Company Name | कंपनी का नाम :

Contact No. | संपर्क नंबर :

09051399056 Email ID|ईमेल आईडी:

Address। पता:

dadsonhps@yahoo.com

DADSON HPS INDIA PRIVATE LIMITED

3E49180000392494

389 JODHPUR PARK,348A,Jodhpur Park,KOLKATA,KOLKATA, Kolkata, West Bengal-700068, -

MSME verified | एमएसएमई सत्यापित :

MSME Registration number |एमएसएमई पंजीकरण संख्या :

MSE Social Category|एमएसई सामाजिक श्रेणी : MSE Gender | एमएसई लिग श्रेणी :

WB10D0008898

General Female

GSTIN | जीएसटीआईएन: 19AAGCD1042E1Z2

\*GST / Tax invoice to be raised in the name of|जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा - Buyer

Service Details | सेवा विवरण

Service Start Date (latest by)|सेवा प्रारंभ दिनांक (नवीनतम) : 01-Apr-2023

Service End Date सेवा समाप्ति तिथि: 31-Mar-2024

Category Name|श्रेणी नाम : Cleaning, Sanitation and Disinfection Service - Outcome Based

Billing Cycle बिलिंग चक्र : quarterly

Description विदरण		Area in Sq. Metre	Standard unit rate per Frequency per Cycle in Sq.  Metre
Floor Type	Normal Stone/Ceramic tile/Cemented Floor		
Type of Space	Office/Commercial/Institutions/Residential		
Nature of Service	General Cleaning (Sweeping, Mopping, dusting)		
Area Inclusions	Cabin/Work Stations area/OPD/Conference halls		
Type of Area	Indoor	850	0.670
Type of Cycle	Daily		
Consumables to be provided by Service Provider	850		
ligh End Machinery & Equipment to be provided by Service Provider	850		
Frequency in each cycle	1		

Number of working days in a month	265	
Number of cycles during Contract Period	265	
( Number of cycles during Contrac	Total Amount (Formula)   कुल राशि (सूत्र) : Period*Area in Sq. Metre*Frequency in each cycl e*Standard u	unit rate per Frequency per Cycle in Sq. Metre )
Total Value without Addons  ऐंडऑन के बिना कुल मूल्य (INR)		150917.5
	Add On Description   विवरण जोड़ें	
Consumables to be provided by Service Provider (Per Unit Price)		.1
Addon Value एडऑन मूल्य ( Addon Price*Area in Sq. Metre*Number of cycles during Contract Period )		22525
High End Machinery & Equipment to be provided by Service Provider (Per Unit Price)		.1
Addon Value एडऑन मूल्य ( Addon Price*Area in Sq. M	tre*Number of cycles during Contract Period )	22525
Total Addon Value कुल एडऑन मूल्य (INR)		
Total Value Including Addons ऐडऑन सहित कुल मूल्य (INR)		45050 195967.5
	Amount of Contract। अनुबंध की राशि	193907.5
Total Contract Value Inclu	ling All Duties and Taxes सभी शुल्क और करों सहित कुल अनुबंध मृत्य (IN	VR) 195967.5
Price Break up offered मूल्य विभाजन की पेश	कश की : Price Break up offered Document link। प्राइज ब्रेक अ	भए ऑफर किए गए ट्रस्सकेन जिंह
SLA Details   एसएलए विवरण		Control and and defined little

#### 1 Agreement Overview

This Agreement represents a Service Level Agreement ("SLA" or "Agreement") between the buyer and Service Provider for Cleaning, Sanitation and Disinfection Service. The purpose of this agreement is to facilitate implementation of Cleaning, Sanitation and Disinfection Serviceat the buyer's premises or any other premises designated by buyer. This Agreement outlines the scope of work, buyer's obligations, special terms and conditions related to service delivery and payment of services for mutual understanding of the stakeholders. The Agreement remains valid till completion of scope of services or end of contractual duration (whichever is earlier) unless either superseded by arevised agreement mutually endorsed by the stakeholders or terminated by either of the parties thereof.

The Services contracts placed through GeM shall be governed by following set of Terms and Conditions:

- 1. General terms and conditions for Services;
- $2. \ Service \ Specific \ STC \ of the \ Services \ contracts \ shall \ include \ the \ service \ level \ agreement \ (SLA) \ for \ the \ service;$
- 3. BID / Reverse Auction specific ATC.

The above terms and conditions are in reverse order of precedence i.e. ATC supersedes Service specific STC which supersede GTC, whenever there are any conflicting provisions. The above set of terms and conditions along with scope of work and service level agreement as enumerated in the document shall be construed to be part of the Contract between Buyer and Service Provider.

## 2 Objectives and Goals

The objective of this agreement is to ensure that all the commitments and obligations are in place to ensure consistent delivery of services to buyer by Service Provider. The goals of this agreement are to:

- i. Provide clear reference to service ownership, accountability, roles and responsibilities of both parties
- ii. Present a clear, concise and measurable description of services offered to the buyer
- iii. Establish terms and conditions for all the involved stakeholders, it also includes the actions to be taken in case of failure to comply with conditions specified
- iv. To ensure that both the parties understand the consequences in case of termination of services due to any of the stated reasons

The agreement will act as a reference document that both the parties have understood the above-mentioned terms and conditions and have agreed to comply by the same. The agreement can also be revised/ modified on mutual consent of the stakeholders.

# 3 Parties to the Agreement

The main stakeholders associated with this agreement are below-

- i. Buyer: Buyer is responsible to provide clear instructions, approvals and timely payments for the services availed
- ii. Service Provider: Service Provider responsible to provide all the required services in timely manner. Service Provider may also include seller, any authorized agents, assignees, successors and nominees as described in the agreement

The responsibilities and obligations of the stakeholders have been outlined in this document. The document also encompasses service level/ penalties in case of non-adherence to the defined terms and conditions. It is assumed that all stakeholders have read and understood the same before signing the document.

## 4 Scope of Services

The scope of work of Cleaning, Sanitation and Disinfection services comprise of a series of activities, including, but not restricted to sweeping, wet cleaning, steam cleaning and such other activities as may be necessary to maintain acceptable standards of cleanliness within a defined set of premises.

The scope of the service requires the Service Provider to provide manpower and resources for the premises as specified by the Buyer for the purposes of Cleaning, Sanitation and Disinfection. It would be the obligation of the Vendor to provide services according to the following:

- · Type of Space (Commercial/Residential/Institutional/Public spaces)
- · Type of Area(Indoor / Outdoor / Basement)\*
- · Nature of Service (general cleaning/ deep cleaning/ Anti-bacterial)